

## Booking flow – entries

### Amadeus Availability Display

> AN05NOVBKKDEL/ASG is the neutral availability entry display by specific airlines (SG)

Command Page 1

```
> AN05NOVBKKDEL/ASG
AN05NOVBKKDEL/ASG
** AMADEUS AVAILABILITY - AN ** DEL DELHI .INDL          21 TU 05NOV 0000
1 SG 088 09 E9 F9 H9 J9 K9 L9 BKK DEL 3 0335 0635 E0.737 4:30
  M9 N9 O9 Q9 R9 S9 T9
2 SG 090 09 E9 F9 H9 J9 K9 L9 BKK DEL 3 1110 1430 E0.737 4:50
  M9 N9 O9 Q9 R9 S9 T9
3 SG 084 09 E9 F9 H9 J9 K9 L9 BKK CCU 0510 0610 E0.737
  M9 N9 O9 Q9 R9 S9 T9
SG 274 09 E9 F9 H9 J9 K9 L9 CCU PNQ 0835 1110 E0.737
  M9 N9 O9 Q9 R9 S9 T9
SG0184 09 E9 F9 H9 J9 K9 L9 PNQ DEL 2 1605 1815 E0.737 14:35
  M9 N9 O9 Q9 R9 S9 T9
```

### Segment sell

>SS1M1 is the standard short sell entry

Command Page - 05NOV - DEL [1]

```
> SS1M1
RP/BKKOK2130/
1 SG 088 M 05NOV 2 BKKDEL DK1 0335 0635 05NOV E 0 737
SEE RTSVC
```

### PNR elements

- >NM1AMADEUS/SIRIWAN MS = name entry (as it appears on passport or identity card)
- >AP BKK02-2079000= phone number
- >TKOK = Ticketing arrangement
- >SR CTCM SG HK1- mobile no = Passenger mobile
- >SR CTCE SG HK1-email address = Passenger e-mail

E-mail character in Amadeus format:

Amadeus Character	E-Mail Symbol
// (DOUBLE SLASH)	@ (AT SIGN)
".." (DOUBLE DOT)	"_" (UNDERSCORED)
"/" (DOT SLASH)	"-" (DASH)

- >RF = Received Form element
- >ER = End of transaction

Note: "SSR EPAY" warning display as below, Please re-enter "ER" force to end of transaction again

>ER = Re doing to End of transaction

```
> RP/BKKOK2130/BKKOK2130 SG/RR 15OCT19/0757Z RGVHIQ
1.AMADEUS/SIRIWAN MS
2 SG 088 M 05NOV 2 BKKDEL HK1 0335 0635 05NOV E SG/X78F47V
3 SG 089 M 10NOV 7 DELBKK HK1 1605 2140 10NOV E SG/X78F47V
4 AP BKK 02 207 9090 - PRODUCT TEST - A
5 TK OK15OCT/BKKOK2130
6 SSR CTCM SG HK1 66894512000
7 SSR CTCE SG HK1 SIRIWAN.MALITHONG/HOTMAIL.COM
8 SSR OTHS 1A SUBJ CXL ON/BEFORE 15OCT 1007Z WITHOUT PAYMENT
```

### PNR pricing

>FXP is the standard pricing entry

```
> FXP
FXP
1 AMADEUS/SIRIW*
LAST TKT DTE 05NOV19 - DATE OF ORIGIN
-----
AL FLGT BK T DATE TIME FARE BASIS NVB NVA BG
BKK
DEL SG 88 M 05NOV 0335 MRTSVRTH 05NOV05NOV 20
BKK SG 89 M 10NOV 1605 MRTSVRTH 10NOV10NOV 20
THB 11375 05NOV19BKK SG DEL184.53SG BKK184.53NUC
369.06END ROE30.821100
THB 35-E7 XT THB 15-G8 THB 15-G8 THB 700-TS THB 260
THB 35-E7 -W0
THB 990-XT
THB 12435
NO CHARGEABLE ANCILLARY SERVICE
BG CZR: SG/SG
PRICED WITH VALIDATING CARRIER SG - REPRICE IF DIFFERENT VC
1745 THB PENALTY APPLIES
>
PAGE 2/ 3
```

### Fare element

- >FPCASH is the form of payment
- >FV SG is the validating carrier element
- >FMO is the commission element

### Issuing E-Ticket Direct Fare

>TTP/T-SG is the entry to issue "SG" e-ticket direct

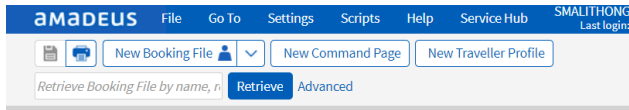
When payment completed an e-ticket is successfully issued,

- The confirmation from airline added in SSR-element
- The ticket number is stored in a FA element.

```
> TTP/T-SG/RT
OK ETICKET
> RT
--- TST RLR ---
RP/BKKOK2130/BKKOK2130 SG/RM 15OCT19/0831Z RGVHIQ
1.AMADEUS/SIRIWAN MS
2 SG 088 M 05NOV 2 BKKDEL HK1 0335 0635 05NOV E SG/X78F47V
3 SG 089 M 10NOV 7 DELBKK HK1 1605 2140 10NOV E SG/X78F47V
4 AP BKK 02 207 9090 - PRODUCT TEST - A
5 TK FAX OK15OCT/BKKOK2130//ETSG
6 TK OK15OCT/BKKOK2130//ETSG
7 SSR CTCM SG HK1 66894512000
8 SSR CTCE SG HK1 SIRIWAN.MALITHONG/HOTMAIL.COM
9 SSR OTHS 1A FOR PAYMENT REGISTER FOR A SPICEJET AGENCY
ACCOUNT REFERTO GGAIRSG FOR MORE
10 SSR OTHS 1A ITIN CONFIRMED - MUST PROVIDE PAYMENT
11 SSR OTHS 1A SUBJ CXL ON/BEFORE 15OCT 0326Z WITHOUT PAYMENT
12 SSR OTHS 1A SG AMOUNT DUE SG THB12435.00
13 SSR OTHS 1A SG DEBIT 12435.00 PLUS 0.00 PFC PF TTL
THB12435.00
14 SSR OTHS 1A SG AMOUNT DUE SG THB0.00
15 FA FAX 775-240000550/ETSG/THB13700/15OCT19/BKKOK2130/350XXXXX
16 FB FAX 0000000000 TTP/T-SG/RT OK ETICKET/S2-3
17 FE FAX NONEND/S2-3
18 FM *M*0
20 FF CASH
21 FV FAX SG/S2-3
```

### Display the ET-Record

>TWD is the entry to display the ET record from the PNR



Command Page - AMADEUS SIRIWAN MS (1) - 05NOV - DEL - RGUHIQ Owned by

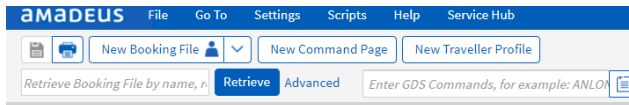
```
>TWD
TWD 775 400000550 RCI-
OD-BKKBKK S1- PGP1-0 PO1-BKK DOI-15OCT19 IO1-350ZGZGZ
1. AMADEUS/SIRIWAN MS ADT ST
1 OBKK SG 88 M 05NOV0335 OK MRTSVRTH 0 05NOV05NOV 20K
2 ODEL SG 89 M 10NOV1605 OK MRTSVRTH 0 10NOV10NOV 20K
BKK
FARE F THB 11375
TOTALTAX THB 1060
TOTAL THB 12435
/PC BKK SG DEL184.53SG BKK184.53MUC369.06END ROE31.821100
FE NONEND
FP CASH
FOR TAX/FEE DETAILS USE TWD/TAX

>TWD/TAX
TOTALTAX THB 1060
TX01 THB 35E7 TX02 THB 35E7 TX03 THB 15G8
TX04 THB 15G8 TX05 THB 700TS TX06 THB 260W0
```

## Amadeus Quota Manager

>TJQT-SG is the entry to display a ticket sale report

>TOCD/VC-SG is the entry to display a ticket quota for "SG"



Command Page 1

```
>TOCD/VC-SG
AGENCY 353XXXXX ** SG ** ACTIVE

SALES SUMMARY
****
SALES AMOUNT: 0.00 THB SALES VOLUME: -
AMOUNT USAGE: 0.00 $ VOLUME USAGE: -
REMAINING AMOUNT: 15000.00 THB REMAINING VOLUME: -

E-QUOTA
****
CAPPING AMOUNT: 15000.00 THB CAPPING VOLUME: -
TRANSACTION TYPE: EMD,E-TICKET FOP TYPE: ALL
START DATE: 06NOV19 RESET DATE: 22OCT19
```

## Amadeus entries

Entry	Entry title
AN22JULBKKDEL/ASG	Neutral Availability entry
SS1Y1	Short Sell entry
NM1SMITH/JOHN MR	Name entry
APBKK-02-2079000-B	Phone contact
SR CTCM SG HK1- phone no	Passenger contact details
SRCTCE SG HK1- e-mail	<b>** Mandatory **</b>

TKOK	TK entry
FXP	Pricing entry
TQT	Entry to display a TST
TWD	Entry to display ET-Record from PNR
TWD/TKT775-240000550	Entry to display ET-Record by TKT no
TJQT-SG	TJQ = Display a query report /T-SG = Specific ticket stock provider "SG"
TRF/Lx /T-SG	Cancel a ticket from the FA-element line number "x"
TRFT	Display the refundable tax record
TRFP	Process a refund and print

## HELP Page

>GGAIRSG

## Amadeus available

Transaction	Allowed	Remark
Booking with "Infant"	√	Below 2yrs of age
Booking with "Child"	√	Under 12yrs of age
Holding PNR without ticketed	√	15-60 min after booked
Credit card payment	X	May be in the future
Booking Modification	√	Condition applies
Baggage allowance	√	Depend on the airfare
Split PNR	√	Need to do EF and ER as twice
Same day "Void"	X	Not allowed
Reissue Document	√	Penalty fee "XP"
Refund Document	√	Condition applies
Business Class	√	RBD " Z, Y, W, I, G "

## Contact

Fare and Ticketing Policy  
SpiceJet GSA Thailand  
T.02-63402778

Functional:  
Customer Service, Thai-Amadeus Southeast Asia  
T: 0 2207 9000  
F: 0 2207 9198  
E-Mail: [helpdesk@thaiamadeus.com](mailto:helpdesk@thaiamadeus.com)

# Quick Card

## SPICEJET (SG)



# Booking & Ticketing Though Amadeus

amadeus